



Results and follow up...

- We'll tell you how to get your results and how long you can expect to wait



Keeping you safe...

- Your privacy and dignity will always be maintained
- We regularly review the quality of our services
- We comply with national regulations



Maintained to the highest standards...

- Our waiting areas and equipment will be clean, tidy and accessible for everyone



Our staff will...

- Always treat you with respect
- Introduce themselves
- Explain your examination
- Give you the time you need to ask any questions



We listen to your feedback ...

- To help us improve your experience
- All feedback is reviewed and shared with staff



We're here to assist you ...

- By providing information in different formats, please ask
- By providing details of other organisations or services that may be of help to you

For more information please contact: